Organizational Trust Survey

Trust Survey Steps

Tailoring the Survey to meet your needs

- The Trust Survey is a Pilot, meeting American Psychological Association Guidelines
- The survey is standardized across different organizations to provide reliable results
- Collection of demographic and organizational specific data is tailored to your needs
- Process designed to meet your needs with agreed standards to evaluate success
- You tell us, who you would like to take the survey, and how they will be notified

Conducting the Survey

- The survey is delivered to your chosen respondents by e-mail with a link to a secure web-site
- Respondents complete survey on-line and data is transmitted to a third party vendor
- No record will be kept linking specific responses to specific respondents
- Reminders can be sent while the survey is open to improve

Reviewing the results

- A standard report is provided, categorized by a) peer workers; b) managers; c) senior leaders – where there is sufficient data
- Scores summarized for assessments of trust, level of attention to trust and the ability to build, maintain and rebuild trust, in context of organizational and societal trust
- Additional reports tailored for your needs
- Results discussed with you to develop a shared

Providing Ongoing Support

- We can support you in moving forward with leadership and team coaching, leadership development programs and strategic consulting
- You will be kept informed on the progress with the pilot

Costs

- Pilot phase costs will be significantly discounted and include:
  - Introductory workshop for the distinctions of trust
  - Trust survey and results for up to 500 participants
  - Detailed analysis and report, identify areas to focus on
  - Discussion of a road map indicating the key steps
  - 2 follow up teleconferences to provide support